

DORAL DENTAL OF TENNESSEE

- Locate a Dentist/Dental Questions/Process to Resolve Issues
 - First contact Doral's Customer Service Hotline at 1-888-233-5935. This should always be the first step for a member to access care or ask questions.
 - Unable to obtain appointment or need additional details, contact 1-888-233-5935 again and request assistance from Doral's Member Placement Department.
 - Need additional assistance with DCS children, contact Elizabeth Walsh, 1-800-417-7140, ext. 3254. **Please only contact Elizabeth directly for DCS cases.**
 - Need additional assistance with coordination of care, contact Jacque Clouse, 1-866-539-2401/1-865-696-7892 or jfclouse@doralusa.com.
 - Need further assistance with various issues, contact Michele Blackwell, 888-683-6725/615-783-2853 or mglblackwell@doralusa.com.